



Managed IT Services with Open-ended Support Contracts

The Managed IT Services are grouped into the following categories and will tie up with an open-ended Support Contracts:

- ⑤ Remote Monitoring and management of Servers.
- ⑤ Remote Monitoring of Desktops.
- ⑤ Monitoring of your network.
- ⑤ Ensure all software are up to date.
- ⑤ Computer and laptop diagnoses.
- ⑤ Check that current licenses are current.
- ⑤ Install new software as needed.
- ⑤ Perform configurations and reconfigurations.
- ⑤ Remove outdated and out of production software and replace them with the latest versions.
- ⑤ Data Backups.
- ⑤ Offsite Data Backups.
- ⑤ Help Desk Service.
- ⑤ Maintain Computer equipment.
- ⑤ Keep accurate Records and diagnoses.
- ⑤ Training on new installed systems.

There will be a diagnosing and discussion phase to determine what software and services will be part of this service, based upon the business needs.

Monthly Support Contract Fees:

- ⑤ Option 1 - R2 000 per month
- ⑤ Option 2 - R2 500 per month
- ⑤ Option 3 - R3 000 per month
- ⑤ Option 4 - R3 500 per month
- ⑤ Option 5 - R4 000 per month

Get more information on our open-ended support contracts:

https://www.synigistech.co.za/Synigistech_Open-ended_Support_Contracts.pdf

We have several set prices for our support contracts, but we can customise these contracts based on your needs.

[Contact us today for more information and pricing.](#)