



Managed IT Services with Open-ended Support Contracts

The Managed IT Services are grouped into the following categories and will tie up with an open-ended Support Contracts:

- ⌚ Remote Monitoring and management of Servers.
- ⌚ Remote Monitoring of Desktops.
- ⌚ Monitoring of your network.
- ⌚ Ensure all software are up to date.
- ⌚ Computer and laptop diagnoses.
- ⌚ Check that current licenses are current.
- ⌚ Install new software as needed.
- ⌚ Perform configurations and reconfigurations.
- ⌚ Remove outdated and out of production software and replace them with the latest versions.
- ⌚ Data Backups.
- ⌚ Offsite Data Backups.
- ⌚ Help Desk Service.
- ⌚ Maintain Computer equipment.
- ⌚ Keep accurate Records and diagnoses.
- ⌚ Training on new installed systems.

There will be a diagnosing and discussion phase to determine what software and services will be part of this service, based upon the business needs.

Monthly Support Contract Fees:

- ⌚ Option 1 - R2 000 per month
- ⌚ Option 2 - R2 500 per month
- ⌚ Option 3 - R3 000 per month
- ⌚ Option 4 - R3 500 per month
- ⌚ Option 5 - R4 000 per month

Get more information on our open-ended support contracts:

https://www.synigistech.co.za\Synigistech_Open-ended_Support_Contracts.pdf

We have several set prices for our support contracts, but we can customise these contracts based on your needs.

[Contact us today for more information and pricing.](#)