



Open-ended Support Contracts with Managed IT Services

Our Open-ended Support Contracts are month to month contracts with no fixed term. These contracts will state all the specific needs we will do on a daily/ weekly or monthly basis.

Monthly Support Contract Fees:

- ⑤ Option 1 - R2 000 per month:
Includes one-hour onsite support per month and two hours remote or telephonic support.
Weekly Tasks: Backup of critical data onsite, Windows updates, Antivirus updates, scan for viruses and Hard Drive Health Check.
- ⑤ Option 2 - R2 500 per month:
Includes two hours onsite support per month and two hours remote or telephonic support.
Weekly Tasks: Backup of critical data offsite, Windows updates, Antivirus updates, scan for viruses and Hard Drive Health Check.
- ⑤ Option 3 - R3 000 per month:
Includes three hours onsite support per month and three hours remote or telephonic support.
Weekly Tasks: Backup of critical data offsite, Windows updates, Antivirus updates, scan for viruses and Hard Drive Health Check.
- ⑤ Option 4 - R3 500 per month:
Includes four hours onsite support per month and four hours remote or telephonic support.
Weekly Tasks: Backup of critical data offsite, Windows updates, Antivirus updates, scan for viruses and Hard Drive Health Check.
- ⑤ Option 5 - R4 000 per month:
Includes five hours onsite support per month and five hours remote or telephonic support.
Weekly Tasks: Backup of critical data offsite, Windows updates, Antivirus updates, scan for viruses and Hard Drive Health Check.

We have several set prices for our support contracts, but we can customise these contracts based on your needs.

[Contact us today for more information and pricing.](#)