



## Open-ended Support Contracts with Managed IT Services

Our Open-ended Support Contracts are month to month contracts with no fixed term. These contracts will state all the specific needs we will do on a daily/ weekly or monthly basis.

### Monthly Support Contract Fees:

- ⑧ Option 1 - R2 000 per month:  
Includes one-hour onsite support per month and two hours remote or telephonic support.  
**Weekly Tasks:** Backup of critical data onsite, Windows updates, Antivirus updates, scan for viruses and Hard Drive Health Check.
  
- ⑧ Option 2 - R2 500 per month:  
Includes two hours onsite support per month and two hours remote or telephonic support.  
**Weekly Tasks:** Backup of critical data offsite, Windows updates, Antivirus updates, scan for viruses and Hard Drive Health Check.
  
- ⑧ Option 3 - R3 000 per month:  
Includes three hours onsite support per month and three hours remote or telephonic support.  
**Weekly Tasks:** Backup of critical data offsite, Windows updates, Antivirus updates, scan for viruses and Hard Drive Health Check.
  
- ⑧ Option 4 - R3 500 per month:  
Includes four hours onsite support per month and four hours remote or telephonic support.  
**Weekly Tasks:** Backup of critical data offsite, Windows updates, Antivirus updates, scan for viruses and Hard Drive Health Check.
  
- ⑧ Option 5 - R4 000 per month:  
Includes five hours onsite support per month and five hours remote or telephonic support.  
**Weekly Tasks:** Backup of critical data offsite, Windows updates, Antivirus updates, scan for viruses and Hard Drive Health Check.

**We have several set prices for our support contracts, but we can customise these contracts based on your needs.**

**Contact us today for more information and pricing.**